

EBC Training Policy

1. Training Materials and Environmental Policy

- All training materials will be circulated online to delegates 7 days after the event, in line with our strict environmental policies.

2. Registration and Preparation

- Training registration closes 15 days prior to the actual training date to allow both the agency and delegates to prepare in advance.
- Delegates are expected to make necessary arrangements to attend the training, as no refunds will be issued for non-attendance.

3. Content Creation and Usage

- During the training, our photographer and content creator will capture images and videos, which EBC may use for its own purposes, including sales and marketing.
- By registering for our training, delegates and their organizations acknowledge and agree to EBC's use of this content.

4. Refund Policy

- EBC has a strict 100% non-refundable policy for training bookings.
- However, delegates who fail to attend may join a similar training at a future date without additional payment.

5. Liability

- EBC does not take liability for any inconveniences arising from negligence by the host venue, including loss of property, food infection, or poor services.

6. Certificate of Completion

- A certificate of completion will be issued after delegates complete the post-training evaluation form.

7. General

- EBC reserves the right to modify or cancel training programs due to unforeseen circumstances.
- Delegates are expected to comply with EBC's policies and procedures during the training.

By registering for EBC's training, delegates and their organizations acknowledge that they have read, understood, and agreed to these terms and conditions.